BTES
Bristol Tennessee Essential Services
Electric • Internet • Telephone • Cable

Residential PROGRAMS

YOUR INFORMATION

NAME: _____

ADDRESS: _____

CITY: _____

PHONE: _____

EMAIL: _____

I'D LIKE TO SIGN UP FOR:

- ☐ Bank Draft (see box on the right)
- ☐ Alerts (see box on the right)
- ☐ E-Bill (see box on the right)
- ☐ Levelized Monthly Billing
- ☐ Round Up
- ☐ PrePay

The undersigned customer of BTES hereby authorizes BTES to enroll me in the programs selected above. Customer will remain enrolled in these programs until BTES is notified to discontinue enrollment.

_____
Signature

_____
Date

FOR OFFICE USE ONLY

ACCT #

DESCRIPTION OF PROGRAMS

Bank Draft is processed the day before the due date.

Name on Bank Account: _____

Bank Name: _____

Bank Transit Number: _____

Bank Account Number: _____

Alerts
Receive reminders via text message, e-mail or both of your bill amount and due date, when payment is received, and if the due date passes without payment. Standard text messaging fees apply. I would like to receive alerts by:

☐ Text message
Cell phone # _____

Cell phone provider: _____

☐ E-mail
☐ Both (Please fill out information above)

E-Bill
To receive your bill by e-mail or by both e-mail and paper, please specify: ☐ e-mail ☐ e-mail and paper

Levelized Monthly Billing
Levelized Monthly Billing is an average of your electric amount from the previous 12 months. The amount may fluctuate depending on your usage.

Round Up to Help Your Neighbor
BTES collects donations to help those in need pay their electric bill. The Salvation Army certifies the recipient's eligibility, and the United Way of Bristol administers the funds. Round Up rounds your bill up to the next dollar each month and the money is donated to the Help Your Neighbor Program.

PrePay
This program allows you to pay as you go with your PrePay account. As you use your services, your balance is reduced. This flexibility allows you to better manage your budget and energy usage. Best of all, there is no deposit requirement, no credit check, and no reconnect fees when you participate in PrePay.